

## Rental Policies



### **Business Hours:**

Monday-Friday 7am - 8pm

Saturday 8am-5:30pm

Sunday 9:30-3pm

### **Customer Responsibility:**

Rented equipment is the responsibility of the customer until it is returned and accepted by Rayborn ACE Hardware & Rental. In the case that the equipment is lost or damaged in any way, the customer will be charged the full replacement or repair cost in addition to the rental cost.

### **Delivery:**

Delivery service is available. Rates vary according to size of equipment and delivery distance. Please contact the store for specific delivery charges.

### **Damage Waiver:**

Damage Waiver is not insurance. By Lessee acceptance of the Damage Waiver and with immediate notification in the event of any accident and the prompt submission by Lessee of applicable police reports, Rayborn ACE Hardware & Rental and Lessee agrees that Rayborn ACE Hardware & Rental will waive any claim against Lessee for direct physical damage to the items, except as follows:

- a. Intentional damage
- b. Any item of items or part thereof which is not returned for whatever reason, including theft
- c. Loss of damage resulting from overloading or exceeding rate capability of the items
- d. Loss or damage to motor or other electrical applications or devices caused by artificial current
- e. Loss due to mysterious disappearance, wrongful conversion by a person entrusted with the items or a shortage disclosed on inventory
- f. Loss or damage caused by infidelity of Lessee, its employees, or persons to whom the items are entrusted
- g. All damage or loss resulting from use of the items in violation of any provision of this agreement, violation of any law, ordinance or regulation or operation in an improper or negligent manner
- h. Damage from dirtying of items by paint, mud, plaster, concrete, rosin or any other material. Lessee is responsible for cleaning and repairing, as required. If Lessee has insurance covering such loss or damage, Lessee shall exercise all rights available to him under said insurance, take all action necessary to process such claim and Lessee further agrees to sign said claim and any and all proceeds from such insurance shall be payable to Rayborn ACE Hardware

& Rental. Lessee is to provide Rayborn Ace Hardware & Rental with complete information concerning insurance coverage carried.

- i. Damage waiver deductible if applicable

**Rate Periods for Tools and Equipment**

**Partial Day Rate:**

This rate is a 4-hour rate and equipment must be returned four(4) hours from rental contract time. This rate is also the overnight rate. For the overnight rate, equipment can be picked up no earlier than 4pm, and must be returned no later than one hour after opening the following business day. If equipment is returned late, the normal rental rate will apply.

**Day Rate:**

A day is equal to 24 hours. Equipment must be returned within 24 hours of pickup time.

**Week:**

Week is equal to 7 actual days.

**Month:**

A month is equal to 4 weeks, or 28 days

A cleaning fee will be charged if equipment is not returned cleaned. All prices contained herein are subject to change at any time.